

COMPAL |



Bizcom 101: An Introduction

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COMPAL
NEXT

Distinguished service provider for Multinational Corporations with global solutions

- Allow customers to concentrate on their core business

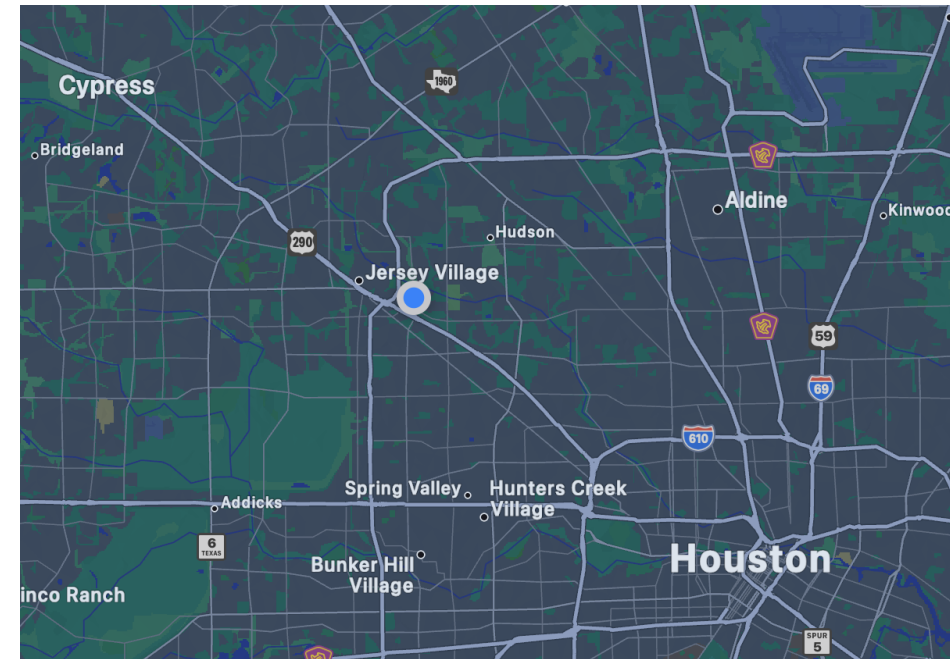
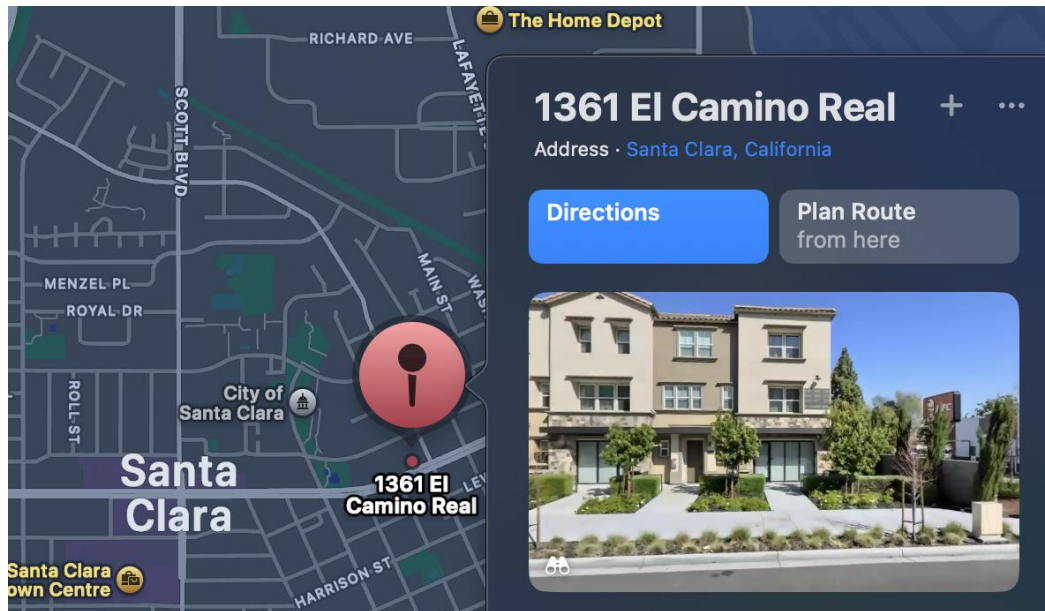
Work with our partners to:

- Innovate creative solutions
- Lower cost/performance indices
- Exceed customer's expectations

Serviceability, Uniqueness, Promptness, Earnestness, and Reliability.

- HQ: 1361 El Camino Real, Santa Clara, CA 95050

- Facility: 7211 Gessner Rd, Houston, TX 77040



Aftermarket Service

ECO (Engineering
Change Order)

Configuration

Refurbishment

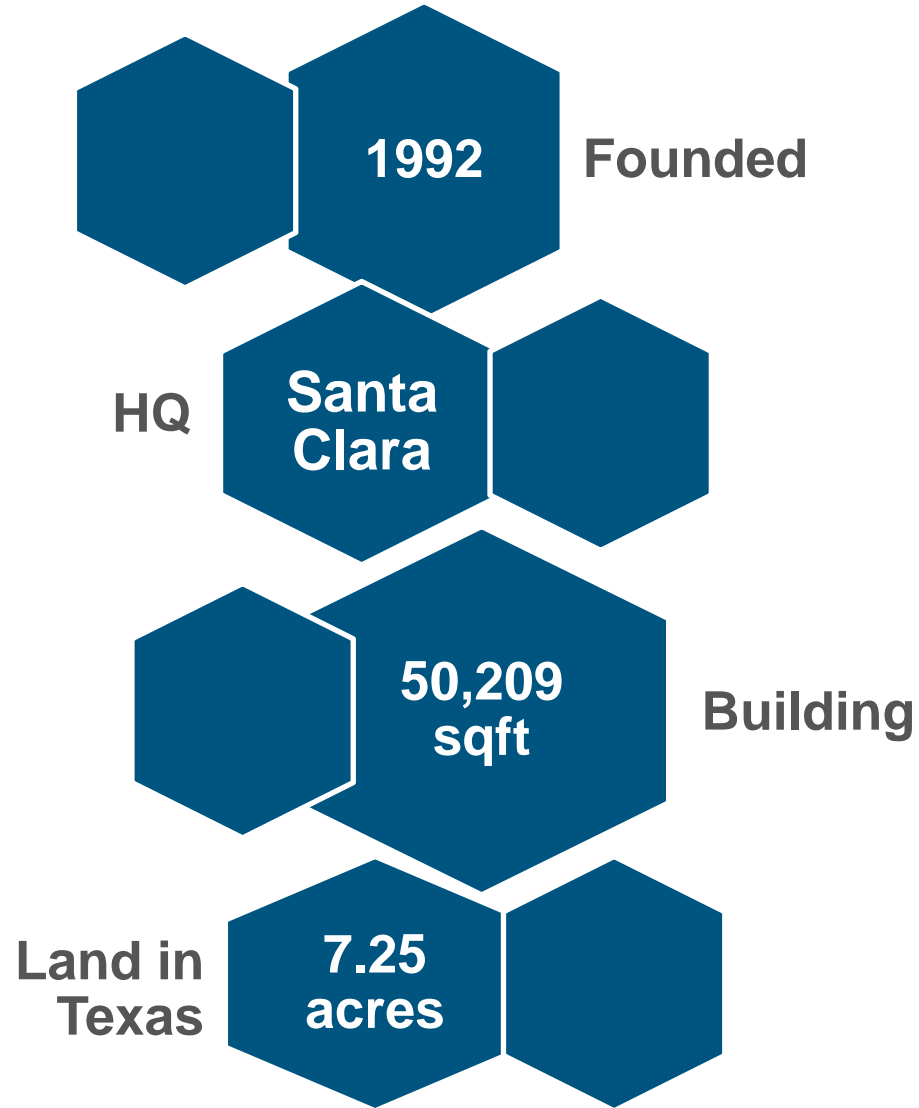
Logistics

Supply Chain
Management

Our Customers



History of Bizcom



Founded 1984

Bizcom Parent Company

HQ in Taipei, Taiwan

Global leader in OEM electronics manufacturing

50,000+ employees globally

Locations in Taiwan, China, Vietnam, Poland, Brazil, Mexico, and the U.S.

ISO 9001:2015

FRU Repair

Board FA and Repair

Configuration

Part Sourcing/Distribution

Computer refurbishment

Hub services

Light manufacturing

Products We Serve

Laptops/Chromebooks

AIO/Desktop PCs

PC Boards

IoT Devices

Smartphones/Smartwatches/Tablets

LCD/LED TV

Cable modems

Medical equipment

Hard drives

Surveillance systems

Service Capabilities



Depot Repair

Board Repair L2-L4

IoT Device Manufacture

Device refurbishment/rebuild

Packaging material supply

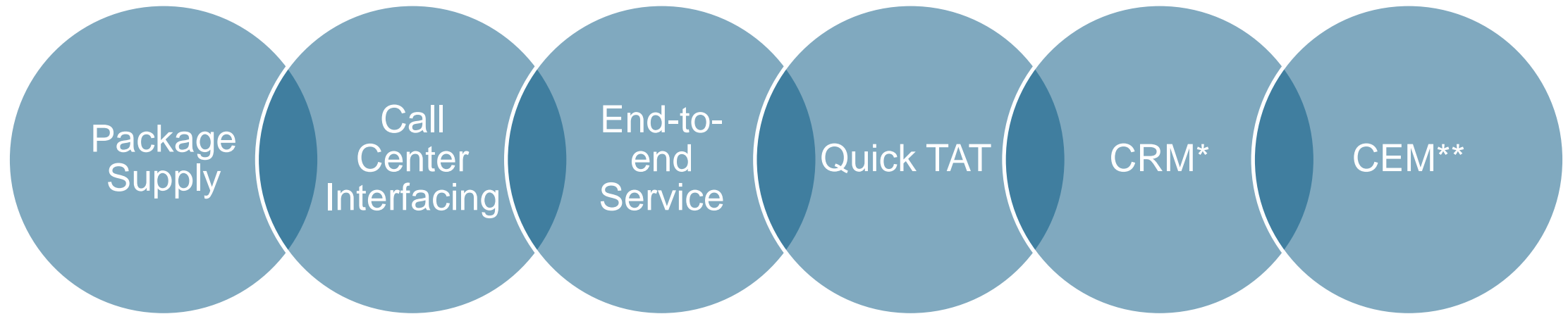
Hub management & order fulfilment

CRM (customer relationship management)

RTV (Return to Vendor)

Direct shipping/receiving

LCD Repair

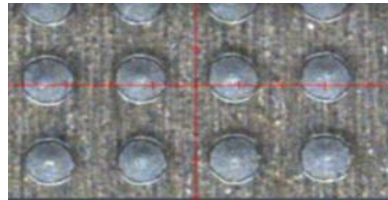


* Customer Relationship Management

** Customer Experience Management

Board Level Repair

Bulk receiving/verification	Failure analysis and support	Module replacement	Motherboard repair L2-L4	BGA capability
Lead-free repair	Thermal cham	Pad repair/BGA pad replacement	ECO Wore Add	Circuit trace repair
Double stacked components	Ball array grid connectors	ICT testing	X-ray inspection	ber



High Speed Solder Dispensing

SMD Auto-pick,
Alignment, and
Placing

BGA Rework
System

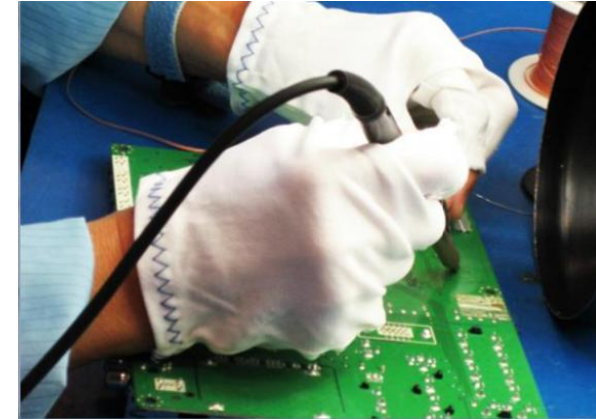
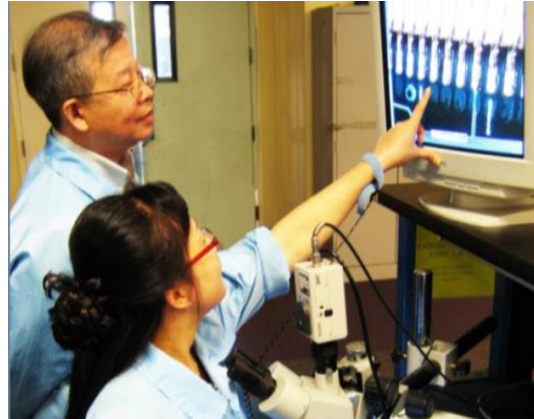
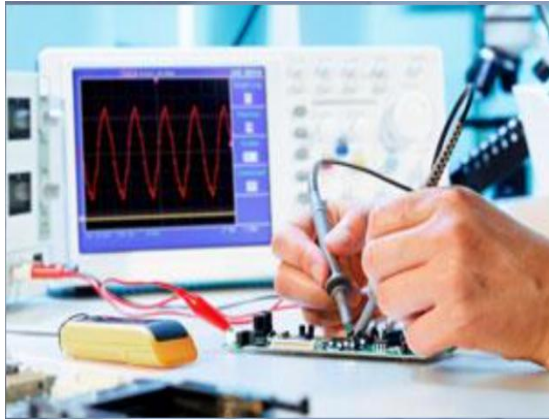
Hot Air Flow Line

Flying Probe
Tester

Auto-position
Calibration

Multi-board
Alignment

- Aids in design cycle
- Incorporate new technology
- Increase customer inventory velocity



Configuration Services



Batch/CTO

NAFTA/GSA

TAA

HDD Software
Loading

BIOS

CPU

Memory

Keyboard

Turnkey Solution

Refurbishment



Return logistics

Product inspection

Product repair

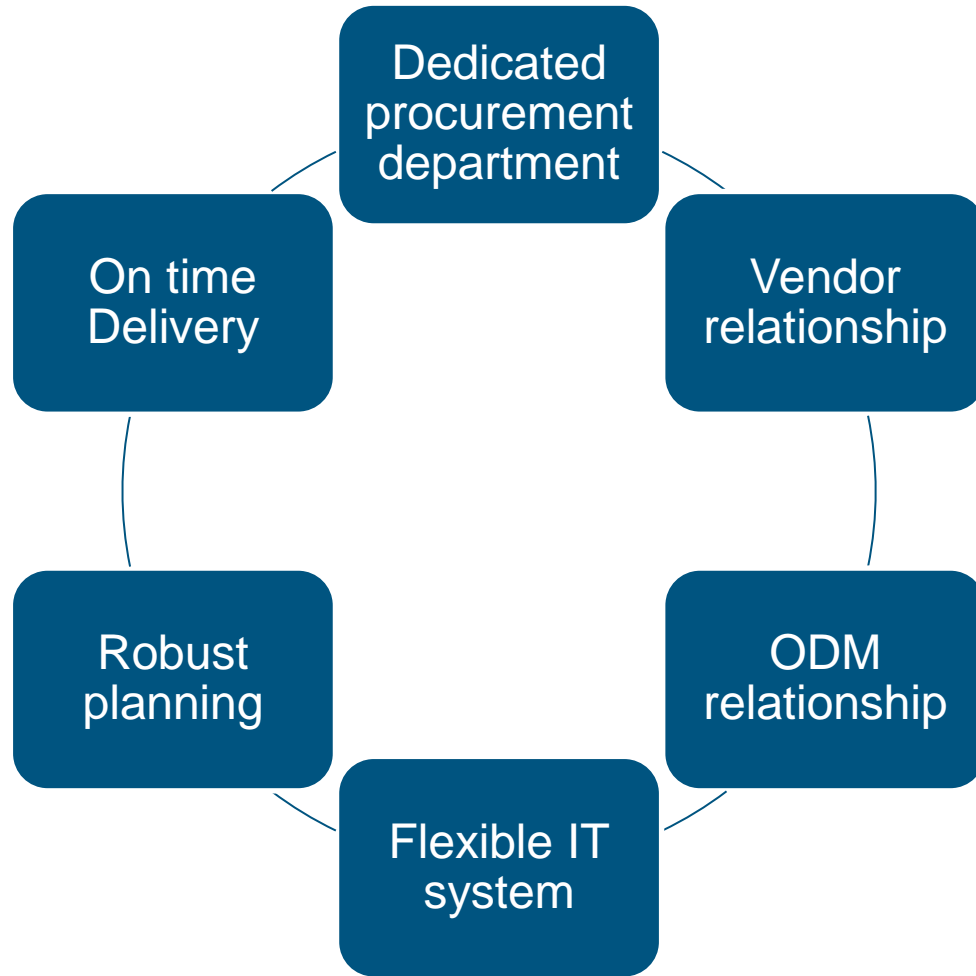
Product upgrades

Remanufacturing

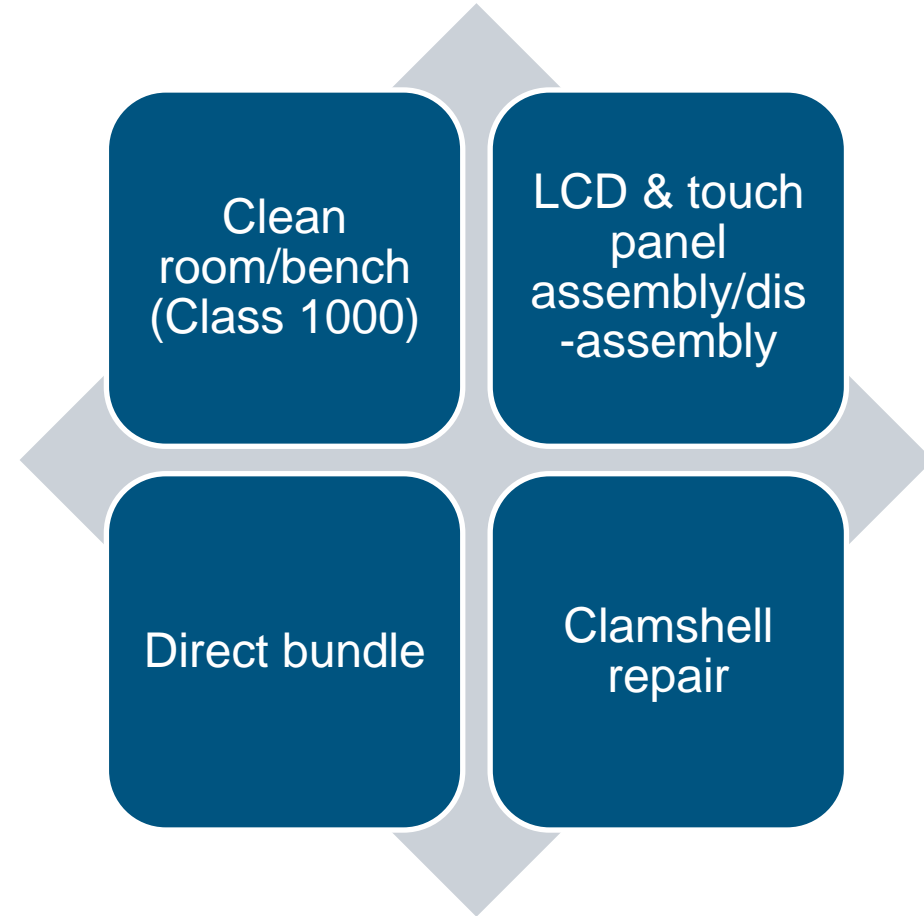
Asset recovery

Quality feedback

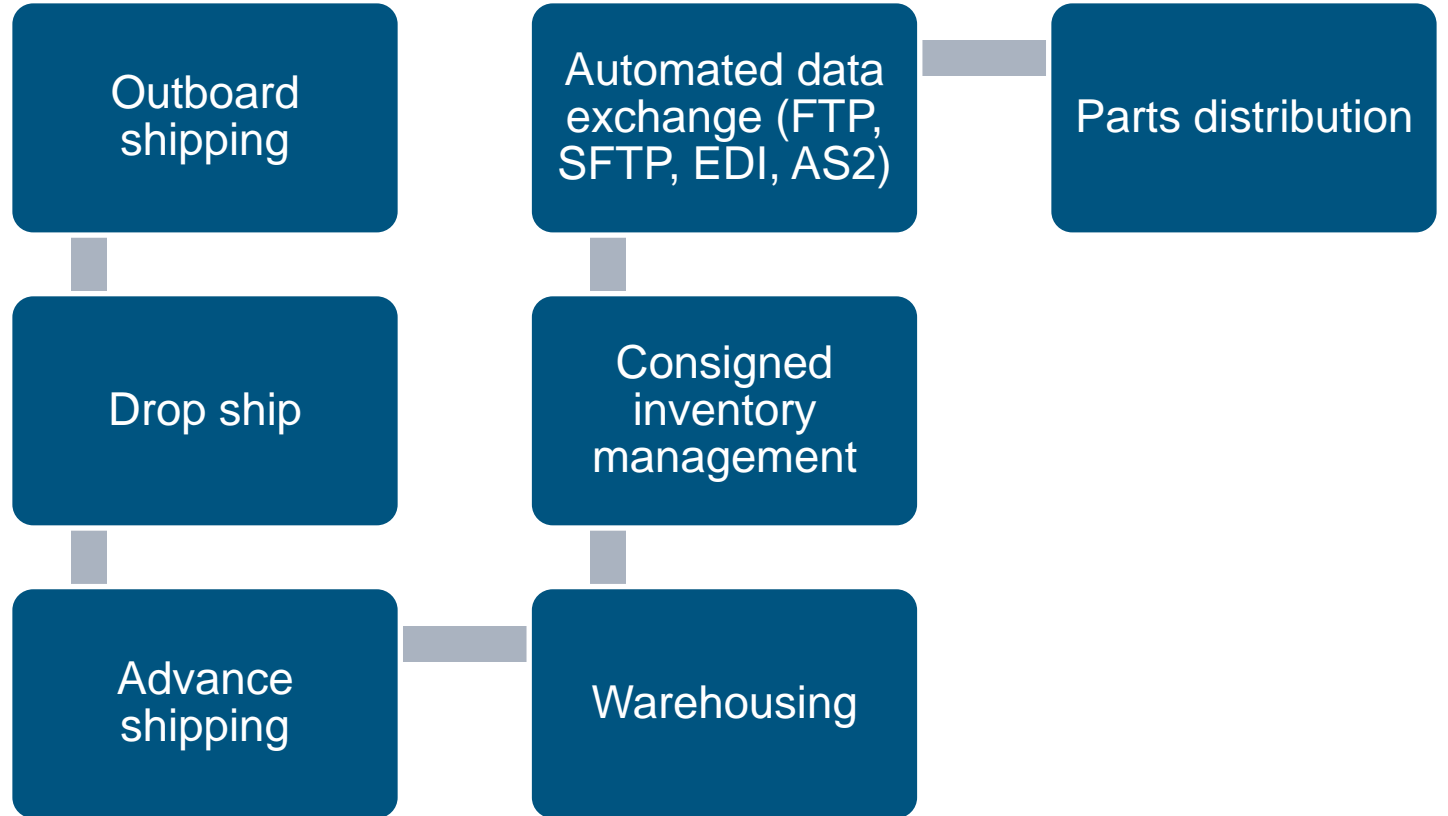
Parts Fulfilment, Accessory Sourcing & Distribution

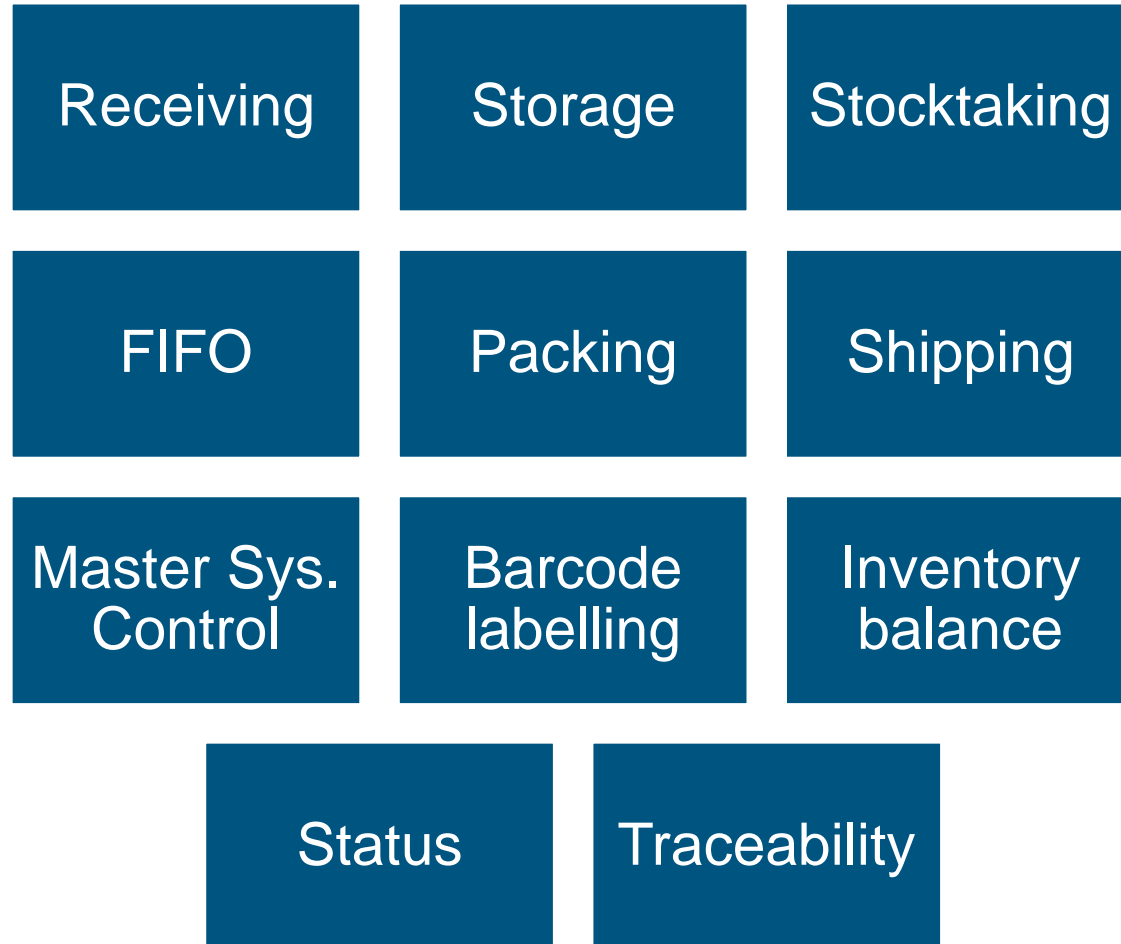


LCD Repair

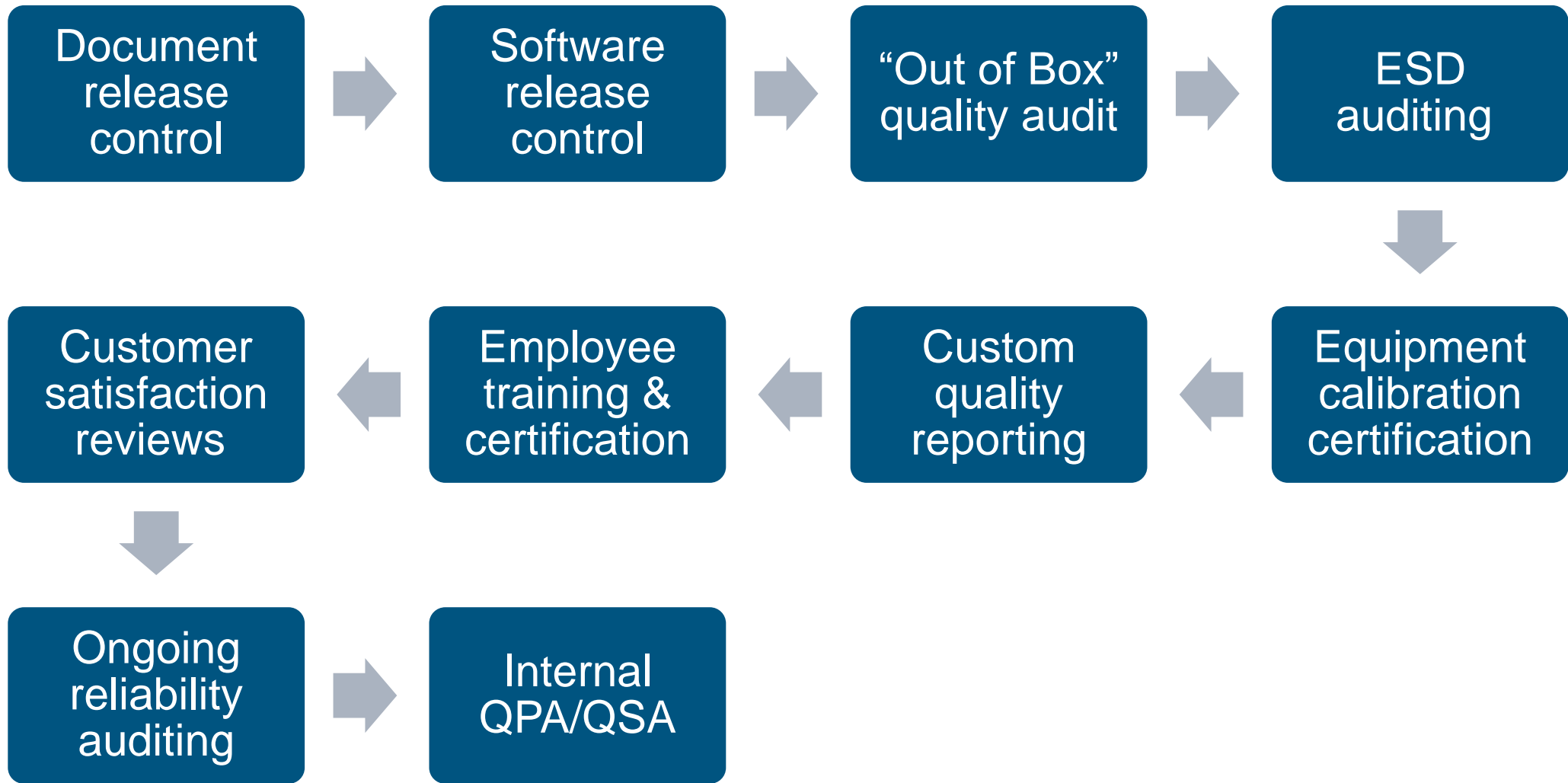


Logistics



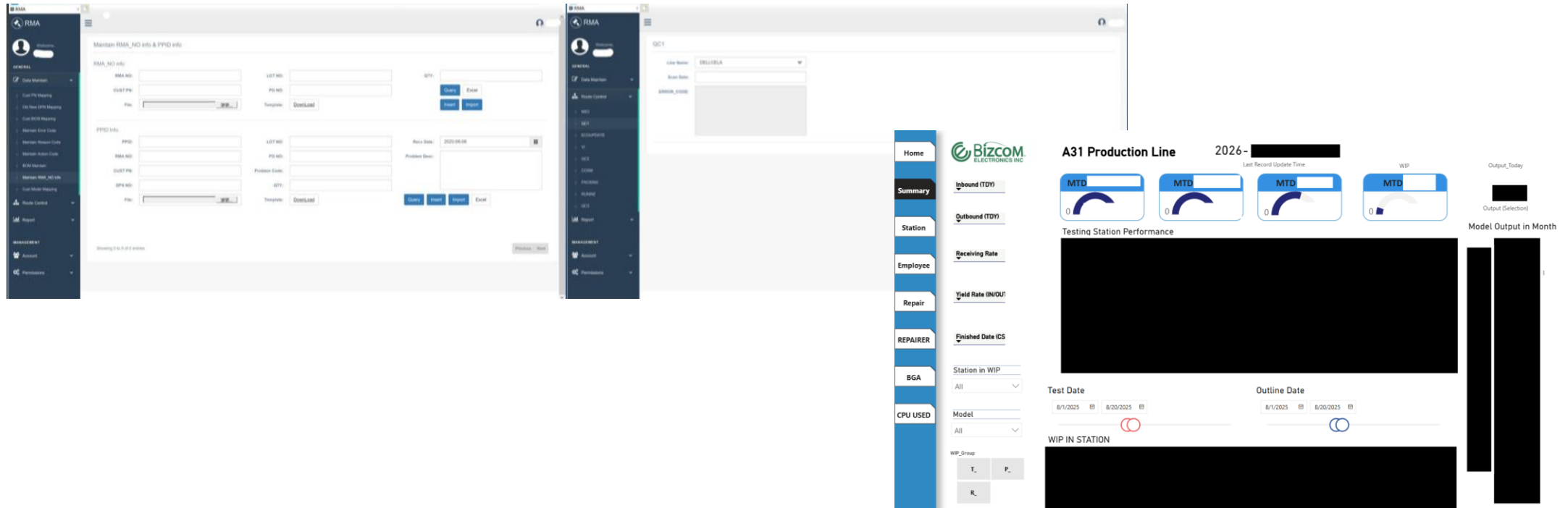


Quality Control



Shop Floor Information System

- In-house software to manage our end-to-end process
- Microsoft Power BI combines unrelated sources of data into coherent, interactive insights for daily operation.



*Confidential information blacked out.

IoT Device Manufacturing





Bizcom Electronics, Inc. (Houston, TX)

7211 GESSNER RD, HOUSTON, TX 77040, UNITED STATES