

COMPAL



Bizcom 101: An Introduction

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COMPAL
NEXT

Distinguished service provider for Multinational Corporations with global solutions

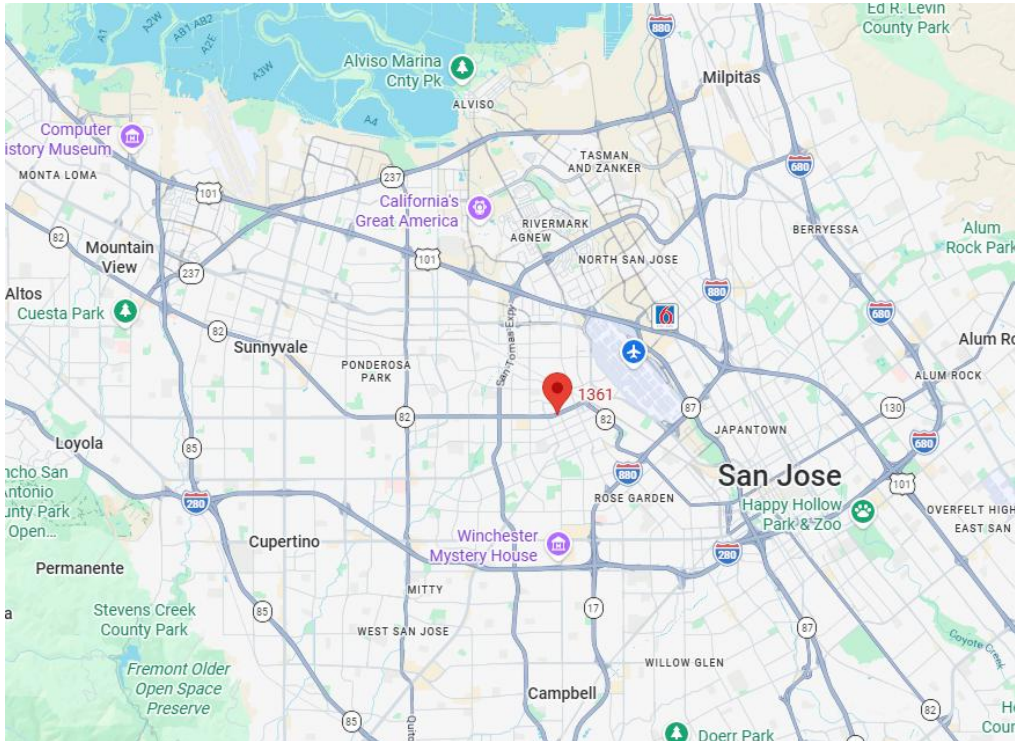
- Allow customers to concentrate on their core business

Work with our partners to:

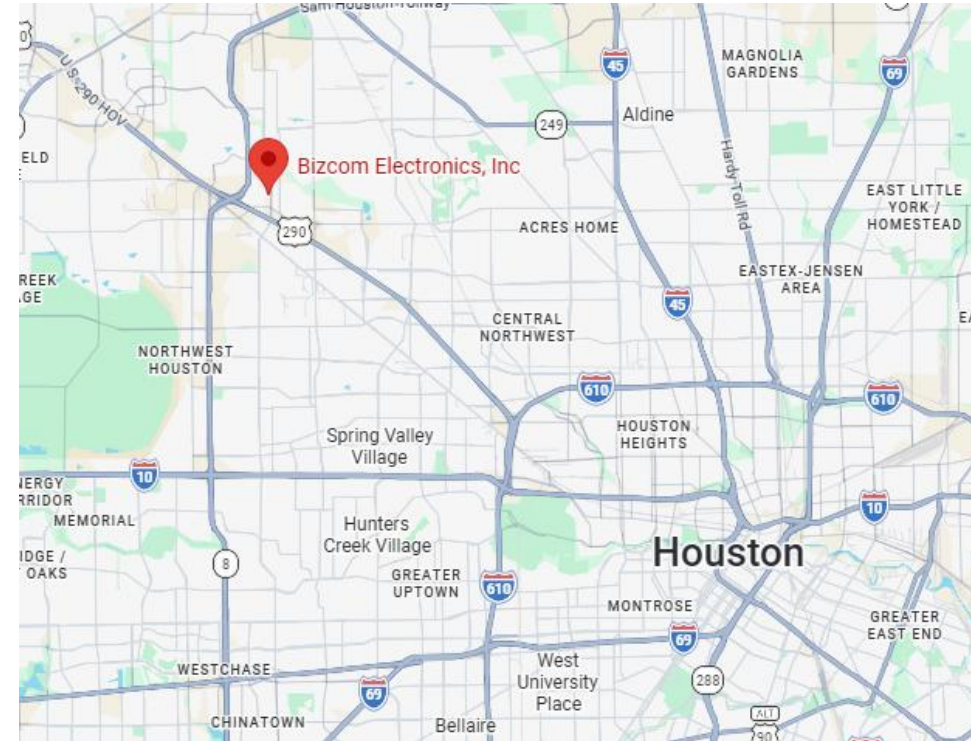
- Innovate creative solutions
- Lower cost/performance indices
- Exceed customer's expectations

Serviceability, Uniqueness, Promptness, Earnestness, and Reliability.

- HQ: 1361 El Camino Real,
Santa Clara, CA 95050



- Facility: 7211 Gessner Rd,
Houston, TX 77040



Aftermarket Service

ECO (Engineering
Change Order)

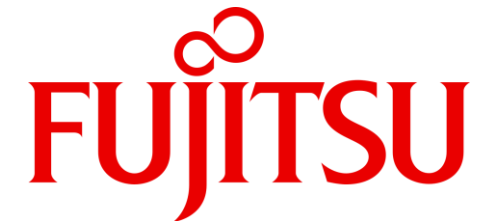
Configuration

Refurbishment

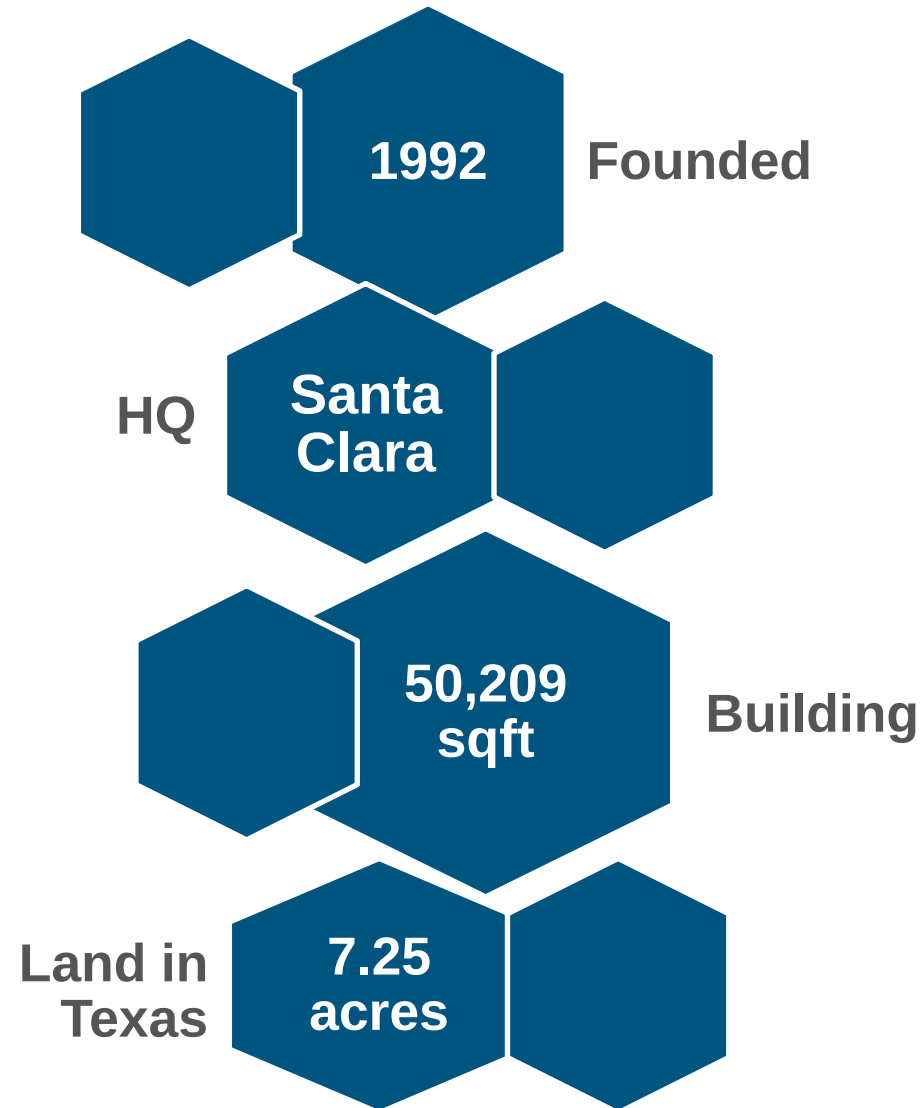
Logistics

Supply Chain
Management

Our Customers



History of Bizcom



ISO 9001:2015

FRU Repair

Board FA & Repair

Configuration

Part Sourcing/Distribution

Computer Refurbishment

Hub Services

Light Manufacturing

Products We Serve

Laptops

AIO/Desktop PCs

PC Boards

IoT Devices

Smartphones

Tablets

Wearables

LCD/LED TV

Cable Modems

Medical Equipment

Hard Drives

Surveillance Systems

Service Capabilities



Depot Repair

Board Repair L2-L4

IoT Device Manufacture

Device Refurbishment/Rebuild

Packaging Material Supply

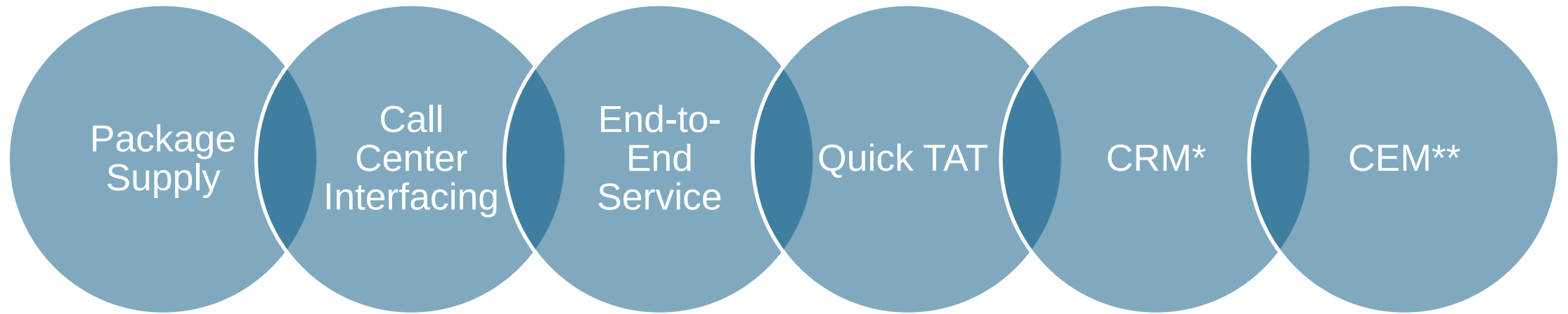
Hub Management & Order Fulfilment

CRM (Customer Relationship Management)

CEM (Customer Experience Management)

RTV (Return to Vendor)

Direct Shipping/Receiving



* Customer Relationship Management

** Customer Experience Management

Board Level Repair

Failure Analysis

Module Replacement

Level 1 - Level 4

BGA Replacement

Lead-Free Repair

Pad Repair

ECO Actions

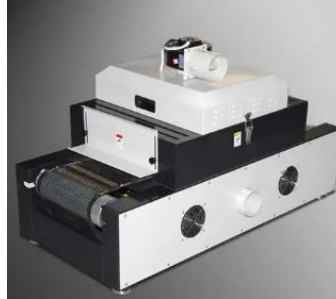
Circuit Trace Repair

Chip Programming

BGA Re-balling

X-Ray Inspection

BE Assessment



SMD Auto-Pick,
Alignment & Placing

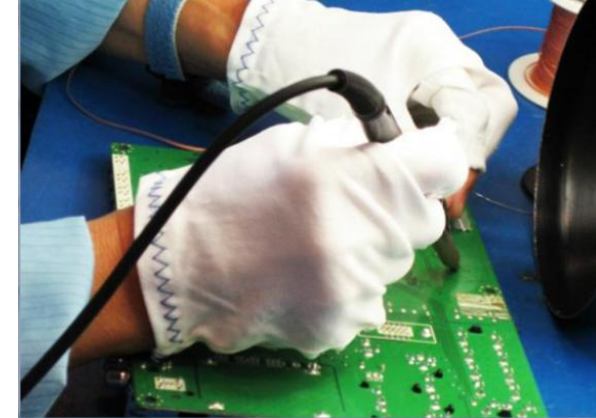
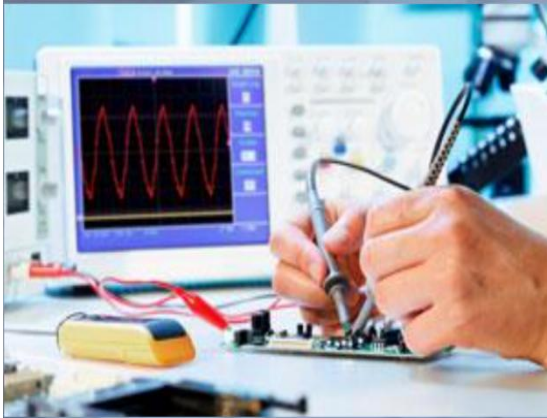
BGA Rework System

Hot Air Flow Line

UV Curing Machine

Engineering Change Orders

- Aids in design cycle
- Incorporate new technology
- Increase customer inventory velocity



Configuration Services



Batch/CTO

NAFTA/GSA

TAA

HDD Software
Loading

BIOS

CPU

Memory

Keyboard

Turnkey Solution

Refurbishment



Return Logistics

Product
Inspection

Product Repair

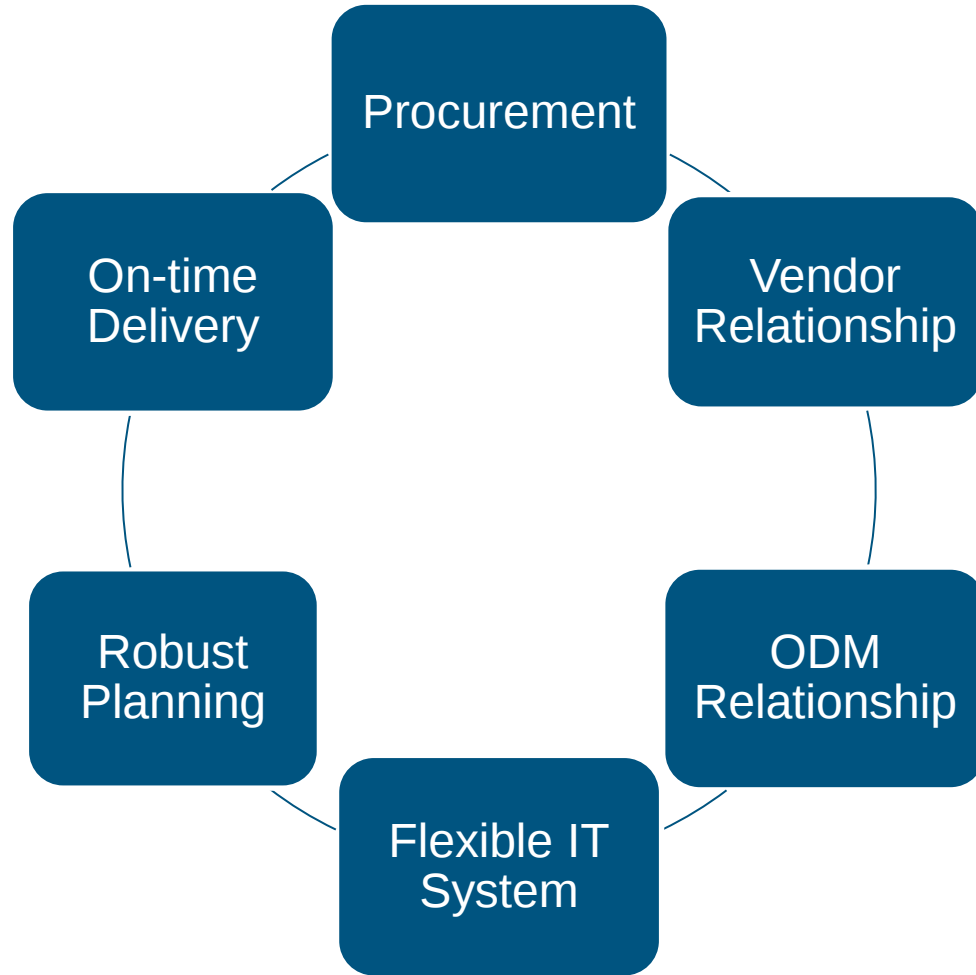
Product
Upgrades

Remanufacturing

Asset Recovery

Quality Feedback

Parts Fulfilment, Accessory Sourcing & Distribution



Logistics



Outboard
Shipping

Parts
Distribution

Dropshipping

Automated Data
Exchange (FTP,
SFTP, EDI, AS2)

Warehousing

Consigned
Inventory
Management

Receiving

Storage

Stocktaking

FIFO

Packing

Shipping

Master Sys.
Control

Barcode
labelling

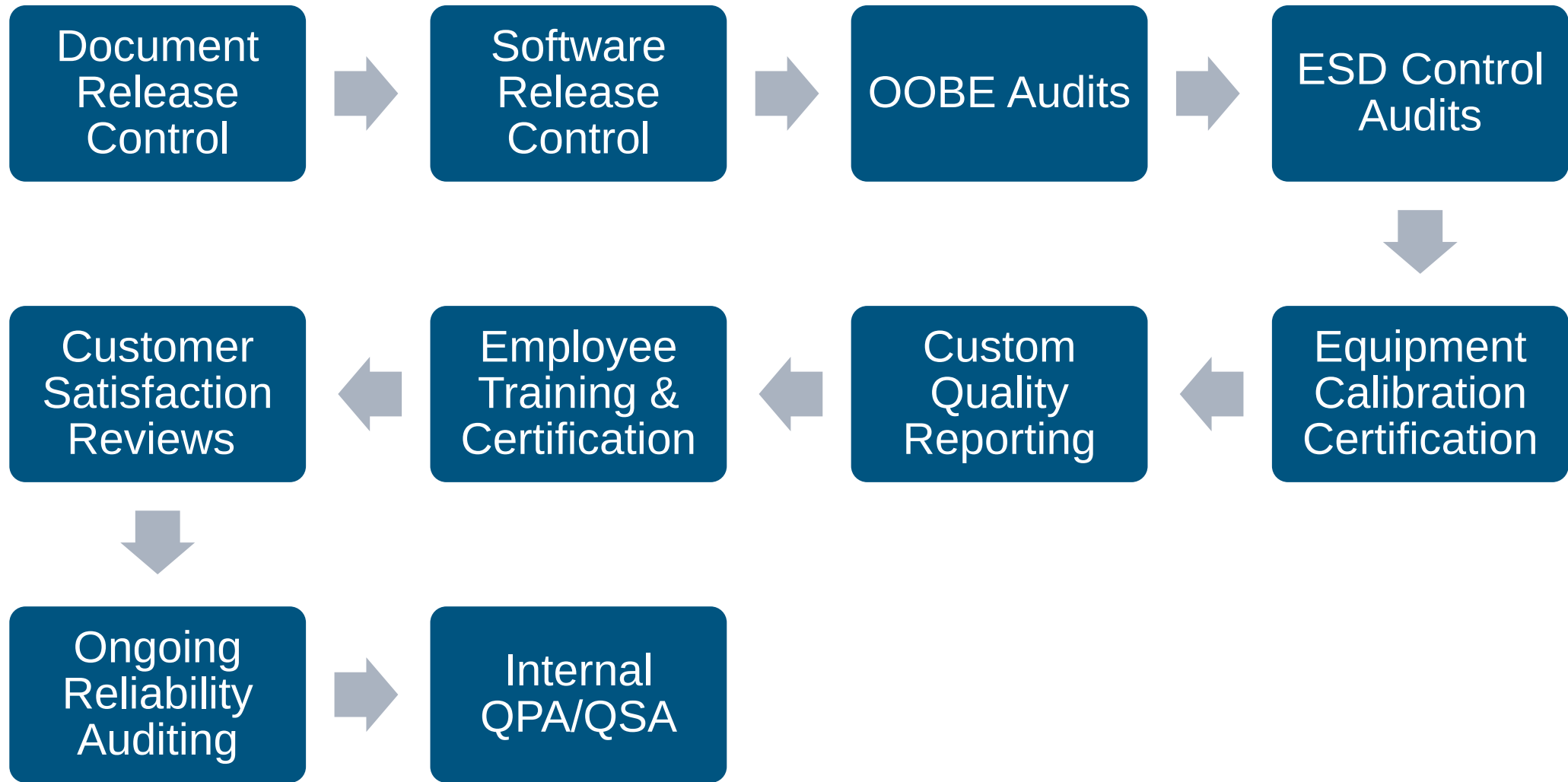
Inventory
balance

Status

Traceability

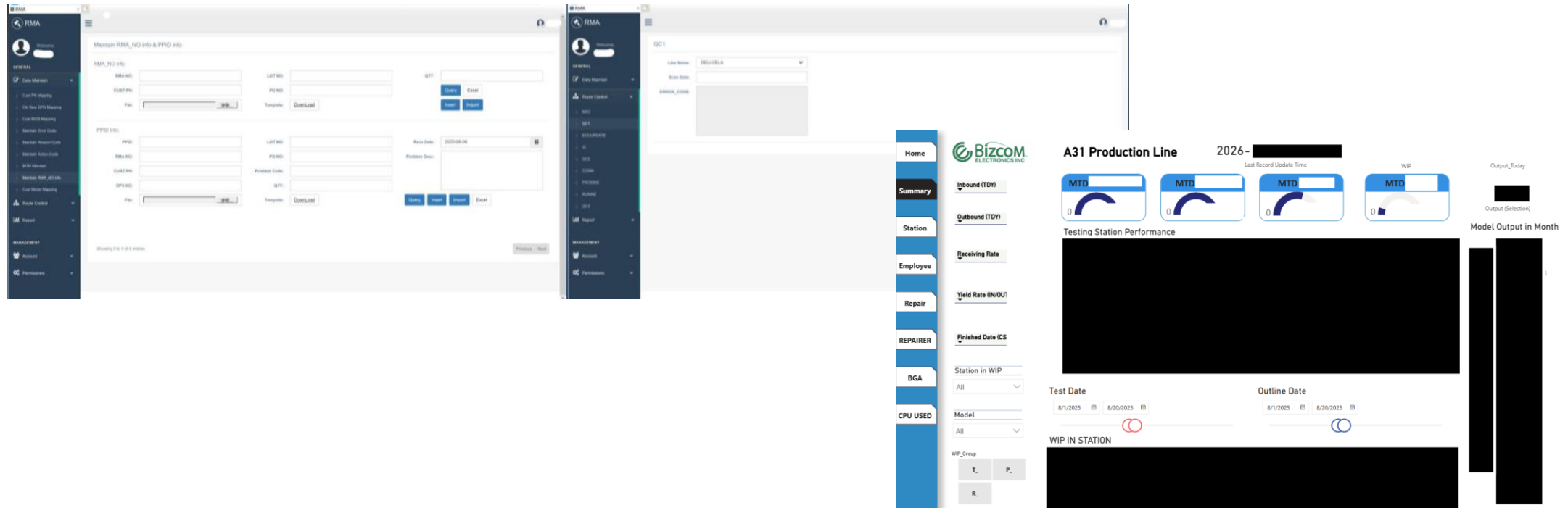


Quality Control



Shop Floor Information System

- In-house software to manage our end-to-end process
- Microsoft Power BI combines unrelated sources of data into coherent, interactive insights for daily operation.



*Confidential information blacked out.

IoT Device Manufacturing



THANK YOU!





Bizcom Electronics, Inc. (Houston, TX)

7211 GESSNER RD, HOUSTON, TX 77040, UNITED STATES